

## Managing Risk from Behind the Desk: A Systems-Based Approach

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### **Educational Outcomes:**

- \* Offer participants a paradigm-shifting metaphor for risk management systems
- \* Explore examples of competing incentives and cognitive dissonance
- \* Foster critical thinking and self-reflection through discussion and small-group activities



**THE ECOSYSTEM MODEL:** Think of your program's risk management system as a series of inter-related elements. The following elements can **compete, co-exist, or reinforce** each other, as they would in an actual ecosystem:

- Mission
- Culture & relationships
- Risk tolerance
- Actual program risks
- Assessment of staff skill
- Staff training
- Medical screening
- Legal paperwork
- Insurance coverage
- Emergency response plan
- Policies
- Facilities, Vehicles
- And more!



(We encourage you to refine this concept by integrating the actual elements that are most relevant to your program)



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