

Shades of Gray: The Complications of Managing Incident Overseas

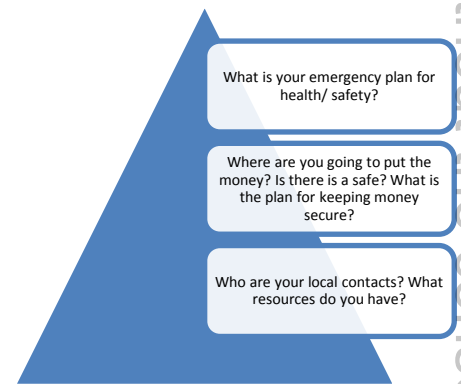
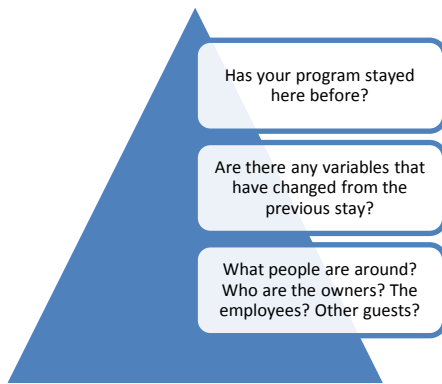
Effectively Pre-Plan for New Locations & Destinations in International Settings.



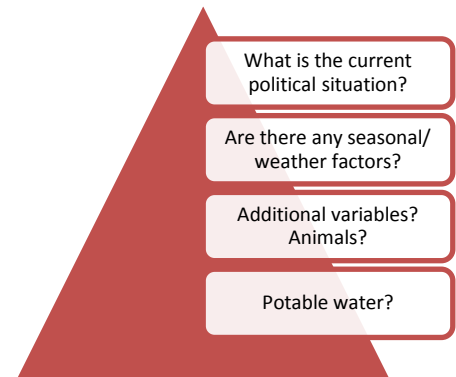
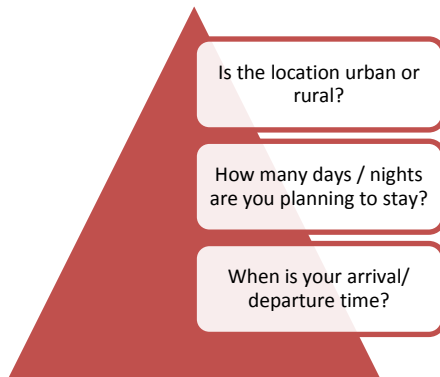
Choosing a new location combines a balance of asking the right questions in three categories:

- 1.) Safety
- 2.) Environment
- 3.) Logistical - TEAMBEAT

Safety questions:

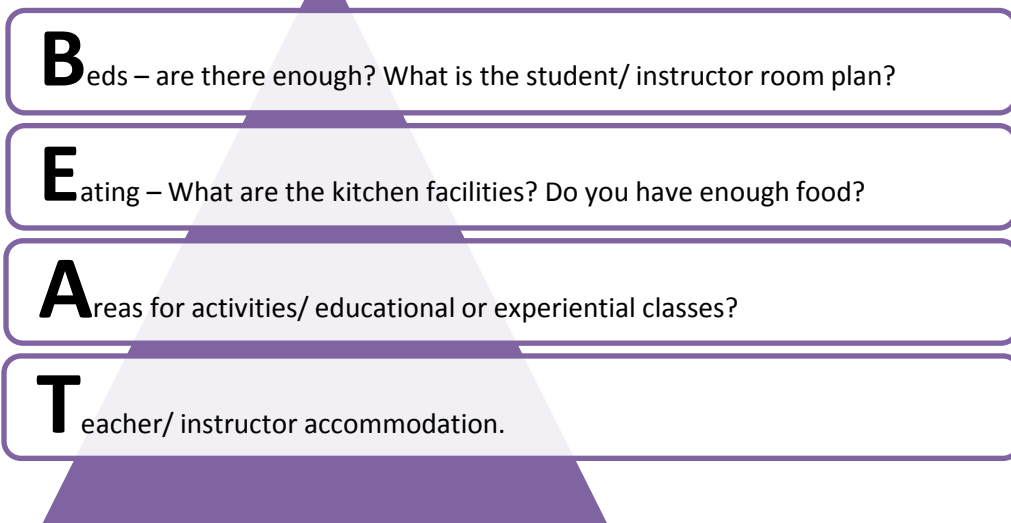
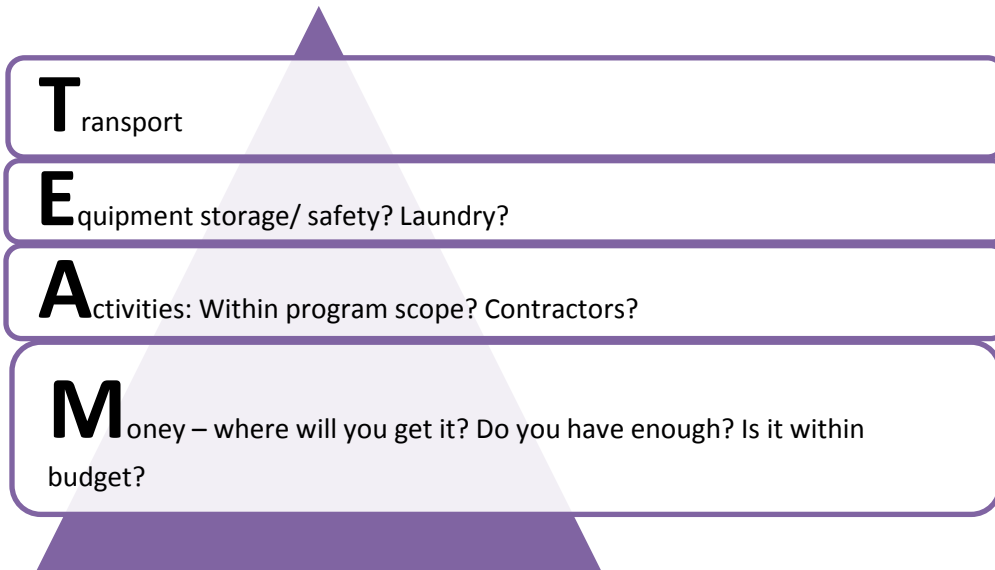


Environmental Questions:



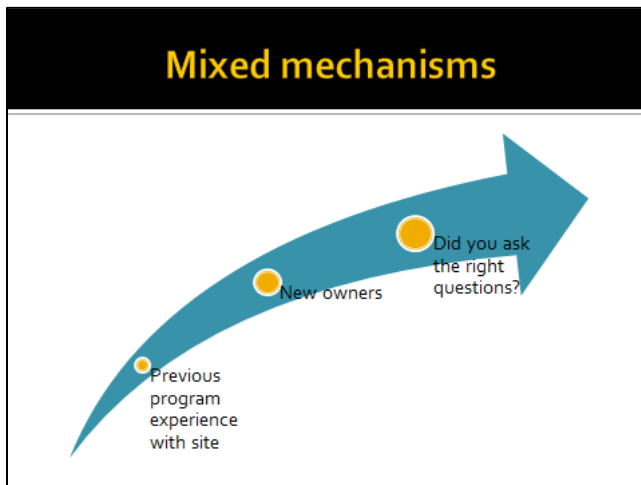
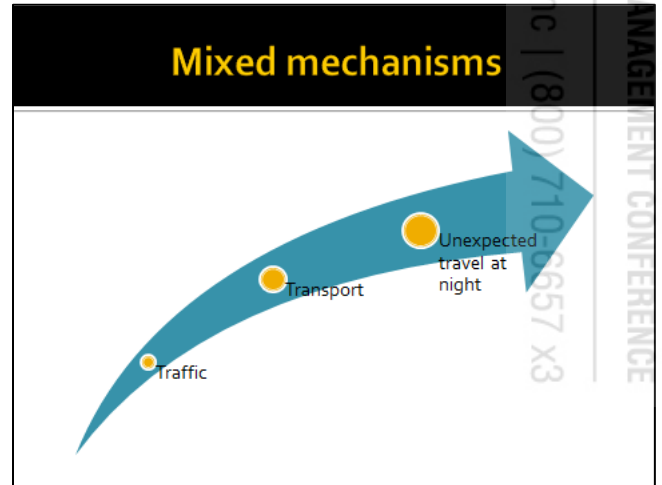
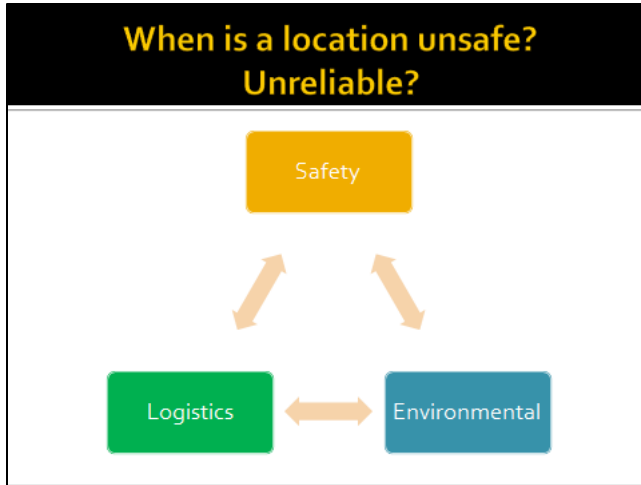
Logistical Checklist: TEAMBEAT

- Tools for assessing potential new locations and potential activities in international settings



When is a location unreliable?

Tools for assessing potential new locations and potential activities in international settings



International Programming Scene Size-Up

A photograph of a multi-story building with a balcony. To the right of the photo is a white box with green text: 'How will you stop and evaluate?' followed by 'SLOW FORWARD MOTION' in larger, bold letters.

Scenarios to Incorporate for Staff/ Instructor

Orientation and Training in International Programming

Techniques to assess variables and risks involved in expanding to include international programming.

Take Action!

Create staff training scenarios for the following incident categories:

- a. cultural
- b. security
- c. emotional trauma
- d. medical

Effective scenarios should include:

- 1.) Detailed location: including, environmental factors; weather; geography, and time of day.
- 2.) Resources: technology; transport; people.
 - a. local contacts (contractors, communities)
 - b. regional contacts (embassy, logistical coordinators)
 - c. US-based contacts (head office, US-based medical support, emergency infrastructure)
- 3.) Medical facilities: Local, regional, capitol – know the appropriate place to evacuate!
- 4.) Cultural considerations: language, customs, currency, holidays, traditions.
- 5.) Severity: The seriousness of an injury, grievance or near-miss in the field.
- 6.) Complicating factors: Instructor time-off, budget constraints, student attitudes...

What you need to do now:

- 1.) Email your scenarios to info@travelingschool.com by TAX DAY April 15, 2013.
- 2.) We will compile these into a “Scenario Handbook” and distribute them back to you.
- 3.) If you submit one scenario – we will happily send you the whole assortment for your next staff training!